

ACTIVITY REPORT 2013



مؤسسة عامل الدولية
amelassociation International



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About Amel



Syrian Refugee Emergency Response



Health



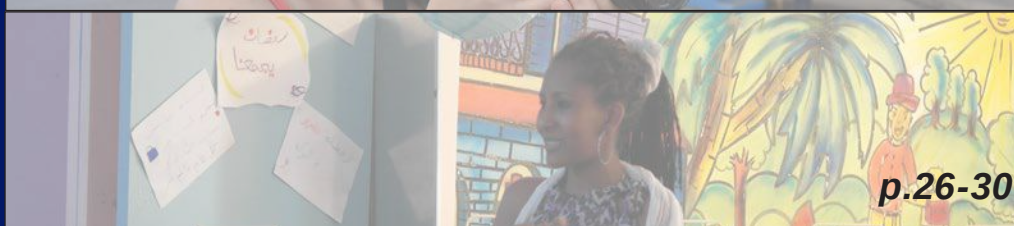
Education and Child Protection



Livelihood



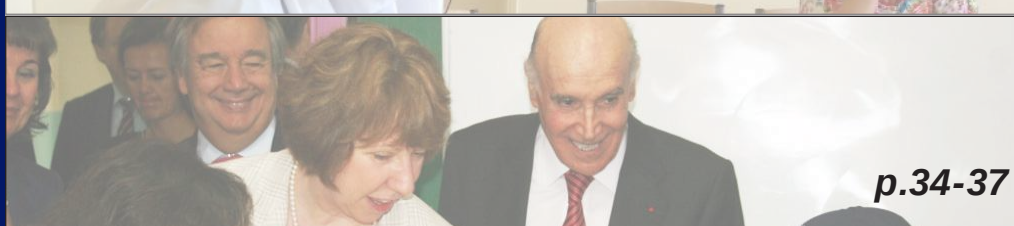
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© Sources: Amel, Dr. Kamel Mohanna



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years ago, Amel was building its first centres in Lebanon, during the violent Civil War that tore the country and as a

reaction to the Israeli invasion of Lebanon in 1978. Adopting non-sectarianism as a primary core value, Amel was created to cope with the deficiencies of the Lebanese society and provide a long-term support to the most deprived populations (Lebanese, Syrian, Iraqi and Palestinian populations) living in Lebanon in the field of Health, Education, Livelihood, Gender, Rural Development and Human Rights regardless of religious or political considerations and background.

In the past years, the Arab World has been going through major identity challenges that rippled, often violently, throughout Lebanon, Syria, Egypt, Iraq and Palestine, thus stretching the limits of our non-sectarian core principle. As such, ever since starting our operations, we took great pride and care in only asking our beneficiaries how to reduce their pains, and how to improve their living conditions. Our work in Lebanon is filled with constantly changing challenges that have increased with the many political, economic, and sectarian tensions that have recently emerged in the region. Among these, we had to face and struggle against a

common destructive pessimism, the lack of a regional strategy, and the widespread mentality of “bossism” and “all or nothing” approach.

“Action without vision is only passing time, vision without action is merely day-dreaming, but vision with action can change the world”. We have made Nelson Mandela's words ours as we refuse to not take action and to let pessimism prevail. Therefore, throughout the past years, we have adopted simple and coherent action principles to prove that the Lebanese Civil Society is able to build its own future.

Our first step was to gain autonomy and independence, to steer clear of political and sectarian influences. A small financial independence (rental of some properties and benefits from charity galas) allowed us to build trustful and solid relationships with countless partners, thus creating opportunities and starting major comprehensive projects.

Our second step was to invest our energy and hopes on the younger generation, specially focusing on Arab women coming from cities or remote rural areas because they represent an important social asset in terms of potential, tolerance, Human Rights, and entrepreneurship and have the ability to help build a better future for the region. Last but not least, there cannot be democracy without development. This is why our action comprises of 3 phases, detailed in our Annual Report:

1. Provision of basic services to the most vulnerable populations embodied by the Syrian Refugee Emergency Response (p.7), Health Care (p.10), and Education and Child Protection activities (p.15);
2. Long-term development projects aiming to give autonomy and vitality to the populations living in Lebanon such as the Livelihood projects (p.20), and the Women and Rural Empowerment projects (p.31);

3. Advocacy on rights and awareness campaigns, embodied by the Amel House of Human Rights (p.23), and our Migrant Domestic Workers Programs (p.26).

In 2013, we provided our beneficiaries with 350 000 services. This was only possible because we strongly believe that “Positive Thinking and Permanent Optimism” allow us to keep using and creating opportunities of progress and development for Amel Association, as well as for the Humanitarian Aid sector in general.

With our past achievements and a challenging future in mind, we work hard to be a catalyst within the Lebanese Civil Society and important contributors to the international humanitarian sector by continuously expanding our networks and friendships (Amel is the Coordinator of the Lebanese NGOs Network and is a member of ECOSOC, HAP, HCT, ICVA and many other International networks).

To start changing the difficult situation in our region, Western and Eastern societies have to overcome the tutorship, neo-colonialism and condescending relationships that have existed between them for years and start creating a fair and trustful partnership. The trust and support International NGOs and Associations have

shown us prove this can be done.

Also, there is no change possible without solidarity, humility and humanism, concepts of the Humanitarian Aid of the 1970s. These words and what they mean should urgently be put back into “Charity Business” – a field that has been corrupted by over-mediatisation and over-professionalization.

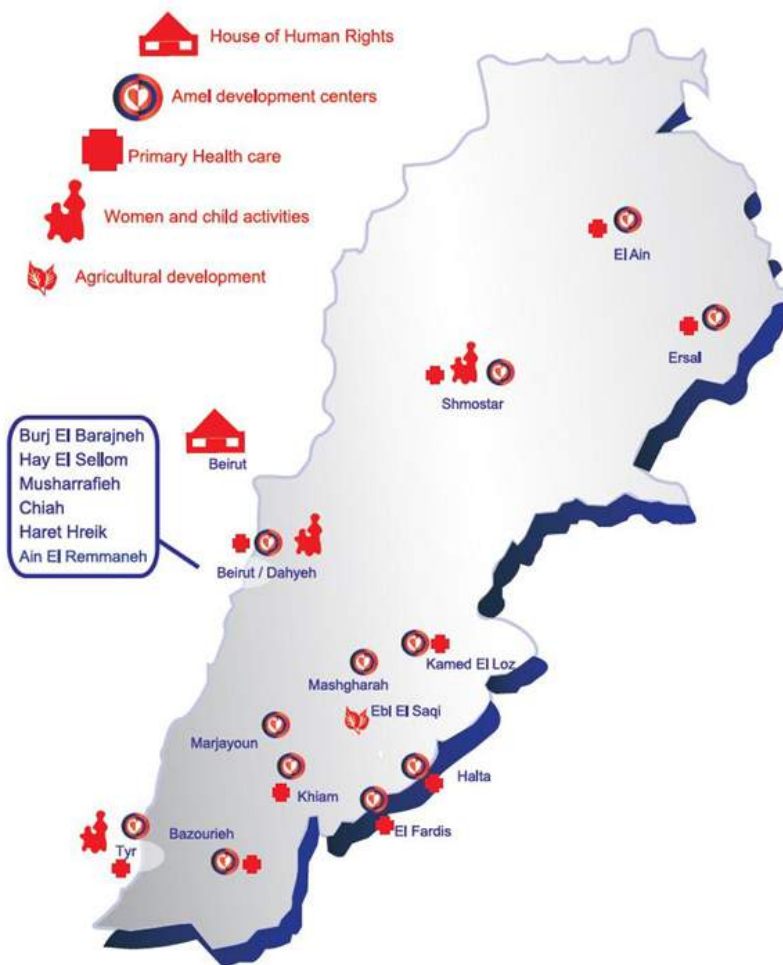
To expend our support to the most vulnerable populations in the Arab world, in Europe and in America, we opened our first office outside of Lebanon, in Geneva specifically, in 2011. This was the beginning of our project of becoming an International Association in order to contribute building a fair future for everyone. The projects detailed in the Report give life to our actions and ideas. They would not have been possible without everybody's contribution.

On behalf of all the members of Amel Association, I wish to thank all the donors and partners who helped us to implement them and to make the best out of them, while urging them to renew and strengthen their support to our efforts.



// Presentation

مؤسسة عامل الدولية
amelassociation International



© Sources: Amel

Amel is a non-governmental, civil and non-sectarian organization established in 1979. Through its 24 centers across Lebanon, Amel provides access to healthcare services and implements development programs targeting underprivileged populations, regardless of their nationality or political and religious affiliations. Amel Association International also aims to strengthen the culture of rights among citizens, refugees and migrants and to promote access to their rights and their involvement in public life.

Amel community centers are located across Lebanon, with 24 centers currently specifically targeting Syrian refugees. These centers are located in:

- Beirut: Haret Hreik, Chiah, Ain el Remmaneh, Hay el Sellom and Bourj el Barajneh
- Bekaa: Ersal, El Ain, Shmestar, Kamed el Loz and Mashgharah
- South Lebanon: Tyre, Bazourieh, Kham, Halta and El Fardis

**Principles define a
Position that is put in
Practice** ——— 3 P's of Amel

**“ Positive Thinking
and Permanent Optimism”**

Amel Motto

Syrian Refugee Emergency Response



// Syrian Refugees in Lebanon

More than a third of Syria's population has been displaced by war in what could become the biggest catastrophe of the century, comparable to the Rwandan tragedy of 1994. Almost 3 million Syrian refugees fled to neighbouring countries, with Lebanon bearing the biggest burden of all. Between 2011 and 2013, the number of refugees grew exponentially to reach 1 million (UNHCR) registered refugees last April, while unofficial numbers are even higher. Lebanon now has the highest per capita concentration of refugees in the world in recent history.

The consequences for Lebanon of such an increase in demographics are dramatic. The economic, political and social stability of Lebanon are in severe danger, with the World Bank estimating the 2013 costs of the Syrian crisis in Lebanon to be \$7,5 billion. It is estimated that the disruption of the labour market will result in 320,000 Lebanese losing their jobs by the end of 2014 and 170,000 being dragged into poverty, in addition to the already 1 million poor Lebanese.

Moreover, Lebanese public services, such as schools and hospitals are severely overstretched and on the verge of cracking, and the country's infrastructure is severely strained during summer with electricity cuts and water shortages. Communicable disease outbreaks also pose a severe risk given the terrible living conditions of the refugees and the onset of summer, knowing that more than 700,000 refugees have limited access to primary health care. Even worse, 250,000 Syrian refugee children are out of school, making them easy prey for extremism, delinquency and abuse.

Unfortunately, it is increasingly difficult to foresee a solution for the Syrian refugee crisis in Lebanon or even an improvement of the situation. The political difficulties, the increase in security incidents (several bombing attacks in 2013), the return of sectarian tensions over territory, and the settlement of 1,300 informal tent settlement camps at the Syrian borders are the many threats and obstacles for peace in the region.

In this sense, Amel has dedicated all its energy during the past two years to implement a comprehensive Syrian Refugees Emergency Response program, aiming to address the countless humanitarian issues that affect the Syrian refugees in Lebanon.

As a non-sectarian association, Amel has been able, thanks to its partners, donors and dedicated staff, to provide more than 350 000 services in 2013, in the fields of Health, Education, Child Protection, Livelihood and Social Cohesion, and NFI distribution through its 24 community centres, 4 mobile clinics and 400 member staff.

Here is a detailed description of the different programs that compose the comprehensive Syrian refugee emergency response at Amel:



Health



Since its creation in 1979, Health has always been a priority for Amel Association international. Indeed, one of the main Amel's principles is to guarantee to the most vulnerable and marginalized people the Right to access qualitative, affordable and non-discriminating healthcare. The demand for healthcare has continuously increased in the past two years, due to the massive arrival of Syrian refugees on the Lebanese territory, and the alarming conditions of hygiene, promiscuity, malnutrition or water scarcity that those populations are suffering from.

In this context, Amel kept increasing the number of Primary, Secondary and Mental healthcare services provided to both Lebanese and refugees through 24 Centers and 4 Mobile clinics, almost tripling the amount of consultations compared to 2012.

Simultaneously, Amel's Health Care activities are also aiming at promoting Health and Hygiene education, through awareness sessions (hygienic basic rules, contraception and STD, etc), as well as distribution of hygiene kits.

// Primary Healthcare

The health situation of the vulnerable population, including Syrian refugees and host communities, is jeopardized by bad living conditions, lack of hygiene and access to drinking water, added to poor nutrition.

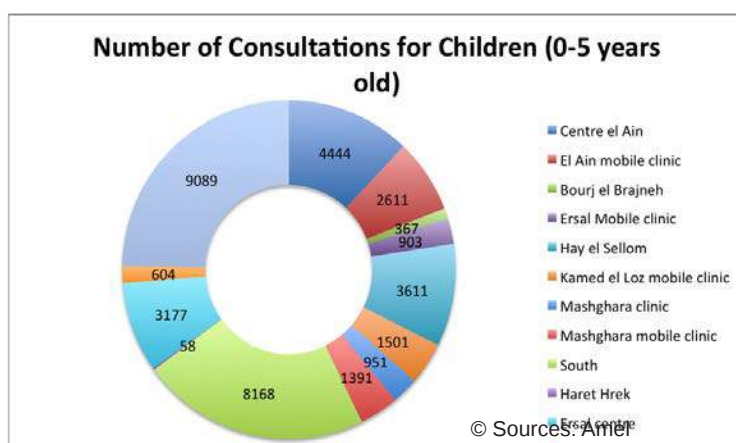
For 2013, 89 460 primary health care were conducted through our different centers in South-Beirut suburbs (Hay el Sellom, Haret Hreik, Bourj el Barajneh), North and West Bekaa (Ersal, El Ain, Shmestar, Kamed el Loz and Mashghara) and South Lebanon (Tyre, Bazourieh, Khiam, Halta, Fardis).

Primary Health Care projects were funded in 2013 by Doctors of the World (DFID), Medico (GFO), IMC, IOCC, ADRA (DANIDA), the French (including the Social Fund for Development), German and Canadian Embassies, and ERF, and aim to further enhance the health status of the vulnerable host and refugees communities in Lebanon. Our PHC projects consist of providing medical consultations in General Medicine, Pediatrics, Gynaecology, Dental Care, Physiotherapy, etc, together with

distribution of medicines and the provision of laboratory tests.

For this year 2013, respiratory tract infections, flu, and diarrhea have been of a particular concern, most of these cases affecting children under five years old and women.

The number of consultations for children under five years old reached 30 469 in 2013. In addition, pregnant women represent a large part of the vulnerable population especially among refugees. They usually suffer from anemia or reproductive tract infections. Amel also provides women with access to contraception and family planning.



// Secondary Health Care

Thanks to its 35 years of experience in the field of medical assistance, Amel always bears in mind the crucial need not only to address primary health care, but also “secondary health care”, in order to provide a sustainable and coherent help to the populations in need.

In 2013, Amel has thus launched a specific program in partnership with ADRA for Secondary Health Care, aiming to identify cases in need of life-saving procedures (chronic diseases cases for example) and to cover the cost of hospitalization, drugs and medical interventions (including surgeries) for these identified people.

This program was implemented in Amel Community and Medical centers of Bekaa, Mount Lebanon-Beirut and South Lebanon.

In 2013, the project targeted 1100 beneficiaries

// Mental Healthcare

Acting in a region shocked by so many war, crisis and tragic events in the past years, providing qualitative Mental Health care has become a priority for Amel Association. Indeed, a major part of the populations present on the Lebanese territory, being refugees, migrants or local people suffer from important trauma due to forced displacement, memories of death, violence, sexual harassment or loss of family members, friends or neighbours.

To address the widespread symptoms of stress, anxiety, phobias as well as longer-term psychological diseases, Amel has built several partnerships to offer psychological consultations, follow-up and medications for the populations in needs.

Mainly located in the centers of Hay el Sellom, Kamed el Loz and El Ain, Amel has pursued the partnership launched in 2012 with Doctors of the World. Moreover and in partnership with IMC, Amel has been providing psychological consultations in its center of Tyre and Ersal.



© Source: Amel

// Mobile Clinics

Amel has a long experience in operating mobile medical units (MMU), experience acquired during the Lebanese civil war, when solutions had to be implemented to access the most vulnerable populations living in the remote rural areas. Since the aggravation of the Syrian refugee crisis in Lebanon and the increase in the number of informal tented-settlements Amel has reactivated its mobile clinic services in order to enhance the access to medical care for refugees and vulnerable host communities living in remote areas

Three new mobile clinics were launched in 2013, Mashgharah, Kamed El Loz and Ersal in addition to the already existing one in El Ain. All these mobile clinics were operating in the Bekaa region. Two other mobile clinics will become active in South Lebanon in 2014.

The mobile clinics offer various primary health care services, such as free general medical consultations together with provision of medication and in some cases, prescription of free laboratory tests.

The mobile clinics also fill the role of preventing and monitoring the outbreak of communicable diseases and in this sense, routine vaccination is provided, such as Hepatitis b, measles, mumps and rubella.

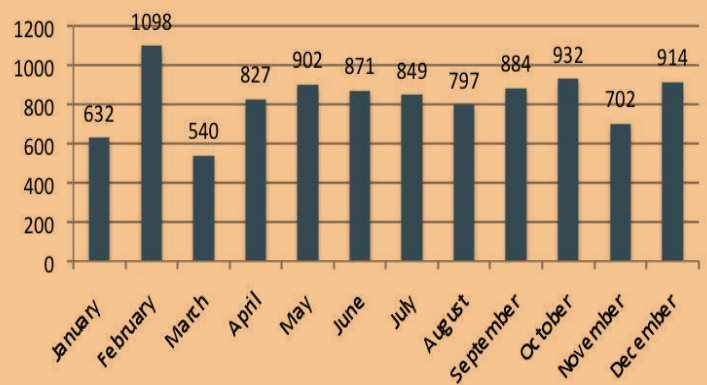
Finally, the mobile clinics also offer a social support through social workers, who are able to assess the vulnerable cases, to provide council and guidance and to refer persons in need of special care to other structures. Social workers act as health and hygiene educators in order to raise awareness about issues that affect the beneficiaries' health condition.

Thanks to its various partners: Doctors of the World, French Embassy, Canadian Embassy and Medico International (GFO), Amel Association is covering health needs of the most vulnerable populations living in remote areas.

During 2013, 14,732 consultations have been provided through the mobile clinics.



**Numbers of consultation in El Ain
Mobile Clinic**



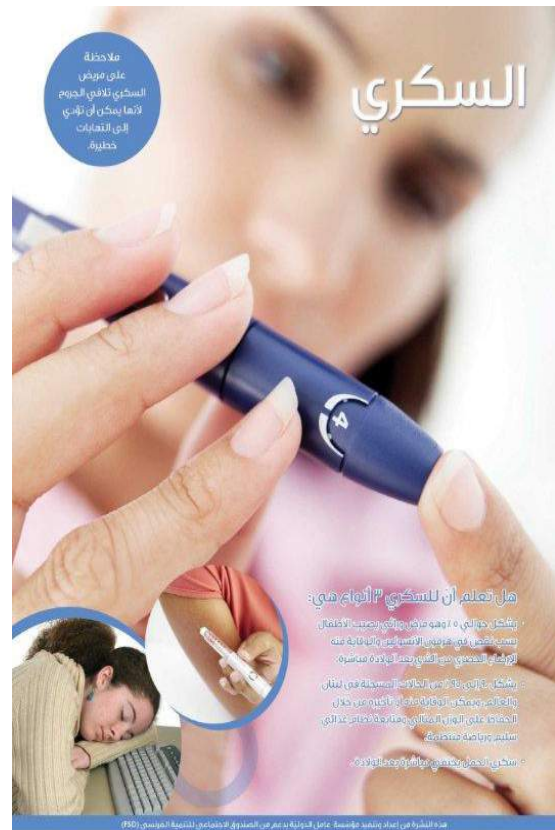
© Sources: Amel

// Awareness Sessions and Vaccinations

In parallel to the above-mentioned healthcare, Amel's objective of enhancing healthcare status of the most vulnerable people passes through several awareness Campaigns. They aim to inform populations on Health related issues, such as basic hygiene rules, contraceptive techniques and reproductive health issues.

For year 2013, thanks to the support of the Social Fund for Development of the French Embassy in Beirut, two projects were held in Bekaa region and South-Lebanon with an important Awareness component. 3894 women attended to the awareness sessions in the South Centers of Khiam, Bazourieh and Tyre. Health brochures and posters were also disseminated in all the centers .

Distributions campaigns were also held with the support of UNFPA, to provide Reproductive health care tool kits to Syrian and Lebanese women in all Amel centers.



© Sources: Amel

Education and Child Protection



EDUCATION AND CHILD PROTECTION

Children are often the most affected in conflict situations and many of them are unable to go to school for a long period of time due to war and displacement. This lack of education makes children an easy prey for any kind of abuse, from early marriage to child labour or delinquency. In addition to the limited access to education, they frequently suffer from depression, anxiety, and behavioural problems due to the hardship they have faced and continue to face. For these children, building a safe and protective environment to learn is a necessity.

Amel Association International considers education to be a fundamental right of the human being and a ground-stone of any healthy society, as it opens up new prospects for a better life. In this regard, Education and Child Protection projects targeting both refugees and local populations have been developed over time and became one of the main areas of expertise of the organization. Since the beginning of the Syrian refugee crisis in Lebanon, Amel has scaled up its activities to respond to the education and child protection needs of the affected populations.

Education activities have been undergoing in 11 of Amel centres situated across Lebanon in 2013 and have included Remedial classes and an Accelerated Learning program (ALP). Amel was also an implementing partner of UNHCR for the 2013/2014 Back to School campaign.

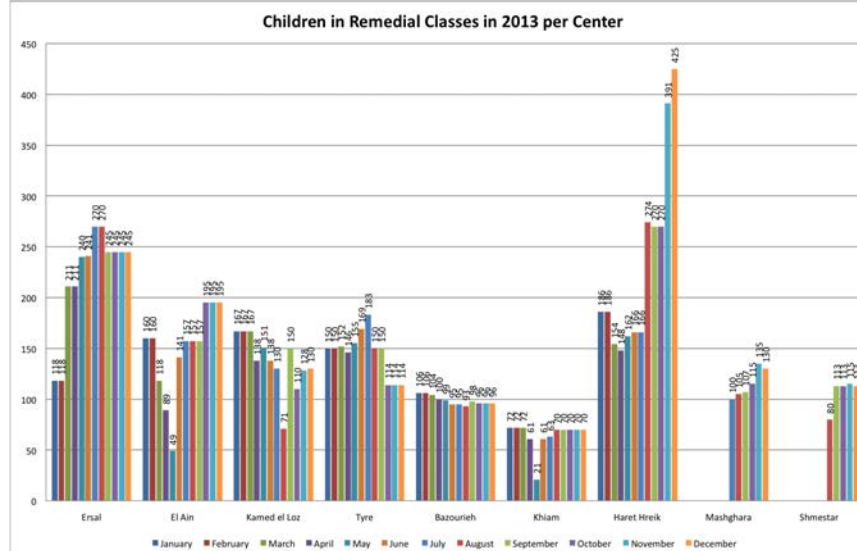


© Source: Amel

// Remedial Classes

For several years Amel has been implementing Remedial programs for Iraqi refugee children, and since the beginning of the crisis these programs have been scaled up to include Syrian refugees and other populations affected by the Syrian crisis. Remedial classes are provided to students enrolled in school and aim to support them to overcome the difficulties caused by the differences between Syrian–Lebanese education curricula or language of instruction and to prevent them from dropping out or further lagging behind. Children participating in Remedial classes also benefit from recreational activities and psychosocial support.

In July 2013, our Mashghara center has started providing Education activities in partnership with UNHCR, putting efforts in developing remedial teaching activities in Mashghara in partnership with UNHCR and in Bourj el Brajneh in partnership with Save the Children. To date, more than 100 children are attending these activities on a monthly basis.



© Sources: Amel

I am Hiba Abou Haykal, 30 years old, holder of a masters degree in Human Resources Management & Information and a B.A in Library Management, and I have started to work for Amel two years ago.

All the staff members in our centers are motivated, and fully understand the psychological state of the students who come from poor background. They do not spare any effort to help those under-privileged students get back their normal conditions. We have monthly meetings where

our work is evaluated for improvement.

When the Syrian Crisis started, our social workers were going door-to-door to introduce the program to beneficiaries. Today many people come to Amel's center to register their children by themselves

When the graduation came, I was surprised that many children dropped some tears because they don't want to quit Amel's program !

// Back to School Campaign

To overcome issues of access to public schools, Amel has worked closely with the Lebanese Ministry of Education, Caritas and Save the Children to implement the UNHCR Back to School program in the Bekaa and South Lebanon. Amel's Field Education Officers reached out to schools in both regions and coordinated in order to facilitate enrolment of as many children as possible by providing information to parents about registration, school fees reimbursement, vouchers for school uniforms, and a school bag with school supplies.

The second shift lessons take place in public schools in the afternoon, and are especially tailored to accommodate Syrian children. This enabled 7468 Syrian children and vulnerable Lebanese children to attend public school. In addition, Amel enabled 2777 Syrian children to enroll in Second Shift Schools.

// Accelerated Learning Program

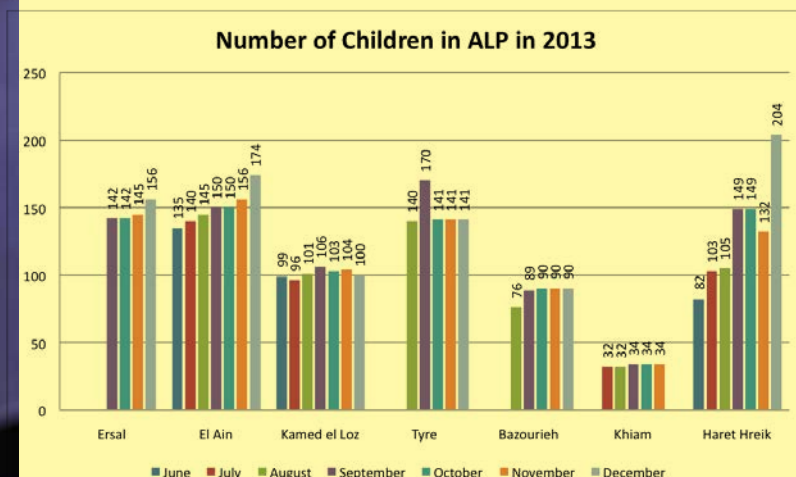
With the support of Save the Children, Amel has partnered with UNHCR in 2013 to expend its activities and include an Accelerated Learning Program (ALP) in five centers (Ersal, El Ain, Kamed el Loz, Tyre, Bazourieh, Khiam) as well as in the Laylaki public school linked with Haret Hreik center.

ALP classes are provided to children who have been out of school for an extended period of time. This program offers classes in French, English, Arabic and Math and enables the children to catch up and eventually enroll in Lebanese public schools.

In 2013, 4602 children have attended the ALP programs.



© Jules Gauthier



© Sources: Amel

// Psychological Support and Child Protection

Psychosocial support is provided through the organization of activities for adolescents, children and adults. These activities include awareness sessions on a range of topics such as hygiene, environment, child's rights, puberty, recycling, respect, etc.

The sessions are often given in a creative way using handicrafts, songs, games, discussions, exercises, theatre, storytelling, and drawing. Animation session help the children relieve stress and art therapy sessions enables them to deal with atrocities they've lived through in a relaxed and creative way.

Through a referral system, home visits are conducted to identify vulnerable persons in need of counseling. Counseling sessions are provided to parents and children that face difficulties at the center or at school.

In 2013, Amel has included three new centers (Bourj el Barajneh, Hay el Sellom, and Mashghara) where child protection activities are carried out thanks to the support of UNICEF. These centers have children friendly spaces where protection, psychosocial wellbeing, and learning support can be addressed.



Livelihood



For the past decade Lebanon has been facing high rates of unemployment and limited livelihood opportunities. The current crisis in Syria has put immense pressure on the Lebanese economy and has brought it to a breaking point. The massive influx of refugees, who left their country of origin, have entered in competition with the local community for low skilled jobs, strongly disrupting the job market and causing a high rise in prices of rent, goods and services.

Since many years, within the framework of its development approach, Amel is providing vulnerable beneficiaries with livelihood activities.

The livelihood program includes the following activities: educational and training courses in languages and computer skills, vocational trainings (handicrafts, hairdressing, mechanics, nursing, computer maintenance, cell phone maintenance, etc.), life skills trainings (conflict resolution, communication, human rights, health), recreational activities and psychological consultations.

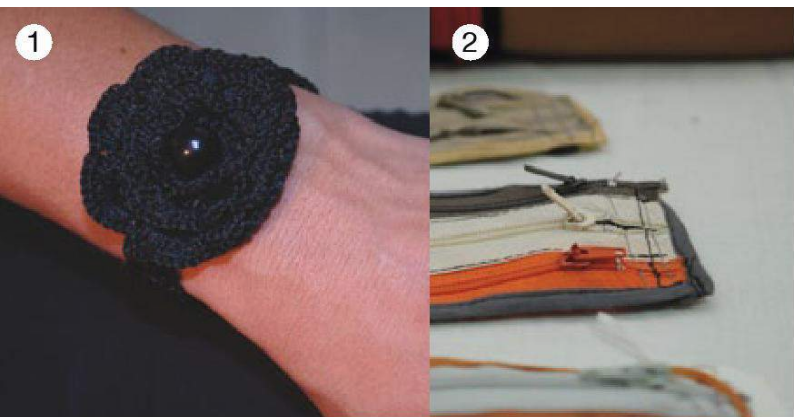
These classes are provided in order to allow for a significant and effective change in the lives of men, women and youth in marginalized areas, and to improve their chances of integration into the labour market. Amel expanded its program to include refugees (Iraqis, Sudanese, etc.) in 2007 and since the end of 2012, Syrian refugees have also been included.

Amel is in contact with potential employers, and trainees are supported to obtain work-related experience either by internships, apprenticeships or community services. These actions are directly empowering youths at the social level and creating links between refugees and host communities, helping to alleviate tensions and to improve social cohesion.

In 2013, Amel has upscaled its activities to include a higher number of people affected by the Syrian crisis, including refugees and host communities, in its livelihood activities thanks to the support of UNHCR, the European Union and the Ministry of Social Affairs. These activities have been implemented in our centers of Beirut (Haret Hreik, Ain el Remmaneh, Chiah, Hay el Sellom) and in the Bekaa Region (Ersal, El Ain). Therefore in 2013, more than 200 women and youth have benefited from income generating activities, and 450 young women and men have benefited from technical and vocational training.

My name is Diana Hammoud and I am 16 years-old. It has not been a long time since I come to Amel centers, but I already love it ! I come for english, and VET graphic design courses several times a week. I like the fact that the teacher always take his time to explain, and doesn't hesitate to make the lesson longer if some did not understand. The first objective is for us to understand, and the sessions are very well balanced in that way : everybody has its role !





1. Crochet Sewing
15000 L.L.
2. Zipper & Fabric
10000 L.L.
3. Scarf with 400 handmade flowers
50000 L.L.
4. Zipper ring
8000 L.L.
5. Copper & Pearl
8000 L.L.
6. Copper & Pearl
10000 L.L.



Accessories



www.facebook.com/mannhiya www.mann-hiya.com +961 76 012 662

Mann Hiya's Products are handmade accessories produced by refugee women, in Amel Community Center of Ain el Remmaneh.

Each item carries the story of a refugee woman from Iraq, Syria, Sudan, Ethiopia, Lebanon or other nationalities.

These refugee women live in economic and social hardship, away from their home-land.

These women gather at Amel Association International's center on a regular basis to enhance their skills and ultimately produce these handcrafted items using a large range of material such as fabric, verresoufflé, copper, metal, and natural items.



AMEL House of Human Rights



Being an active member of Lebanese and Arab Civil Society since 35 years, Amel has kept noticing with concern the underdevelopment and lack of awareness of the Human Rights theme through out the Arab World.

Deeply convinced of the importance of spreading those principles in every level of the society, from Legal and Political systems to Youth consciousness, Amel thus considers as a primary objective to work toward this goal.

As an expression of its commitment, Amel Association organizes since 2005, periodical educational sessions and seminars on Civil Rights, Citizenship, Peace-building, International Justice, Democracy, and other related issues, targeting mainly the youth of Lebanon in order to promote dialogue among all categories of the Lebanese society.

In 2009, Amel House of Human Rights was created and aims to become a leading provider of high-quality human rights education and training in the Arab world, and a hub for knowledge, know-how and advocacy for legal protection.

As such, AHHR has specialized in delivering legal education in Refugee Law, International Humanitarian Law and International Criminal Law in Lebanon and the Arab world to meet the needs of the students, activist, experts, politicians and legal practitioners in order to see a legal frameworks emerge for human rights in the Arab world.



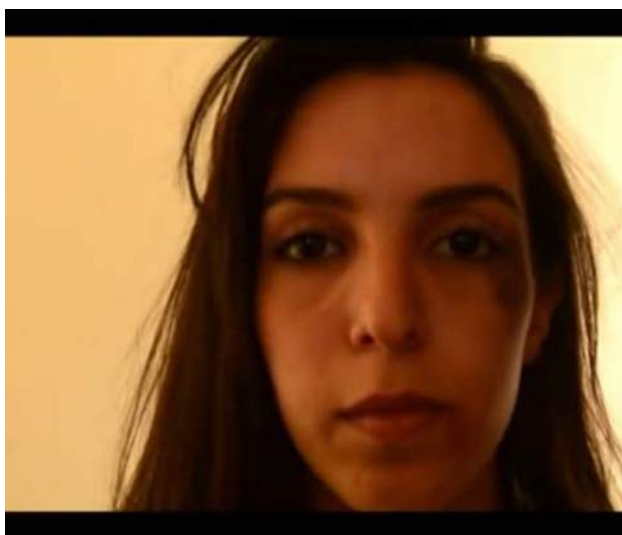
© Sources: Amel

// Video Advocacy Action for Youth

Sponsored by UNAOC, the VAA initiative aims at coaching human rights advocates into producing, publishing and disseminating online videos on human rights, development and democracy in Lebanon and the Middle East. Videos produced address different social issues such as early marriage, handicap, cultural development, discrimination, racism or violence against women. For the year 2013, 70 vulnerable youth from Chiah and Ain el Remmaneh Centers benefited from Human Right training sessions, and 30 youth benefited from VAA sessions resulting in several videos seen by around 15,000 people.



Screenshot film "Vish Matrahu," a film created through the VAA that examines child labor and abuse.



A screenshot from the film "Shu Naatra," a film created through the VAA about violence against women.

// Summer School on Law and Armed Conflicts

This project is sponsored by the Open Society Institute, and the Community Organizing for Human Rights in partnership with AHEL association (Jordan). It is a yearly venture held first in 2011 in partnership with the Law Faculty of La Sagesse University in Beirut offering advanced course on the international and local legislative frameworks which govern all aspects of conflict and International Criminal Law. The latest edition took place in 2013 and gathered 35 participants from Lebanon and from other Arab countries.



Source:

// Additional Activities

In addition, specific courses on Palestinian Refugee Law has been held in November 2013 for 25 participants in partnership with Aidound and Nowergian People's Aid; several workshops and debates have been held during the year (e.g "The status of prisoner and detainees in the Israeli Prisons according to IHL and HR" by Youssef Wehbe, "The Arab Charter of Human Rights" by Dr. Mohammed Amin Al-Midani), as well as twelve legal researches undertaken by Alumnus young researchers from the Summer School on Law and Conflict under the supervision of AHHR experts.

Migrant Domestic Workers



In 2012, the Ministry of Labour announced that there are nearly 200,000 legal Migrant Domestic Workers (MDWs) and 75,000 illegal Migrant Domestic Workers in Lebanon, mostly from Sri Lanka, Ethiopia, Philippines, and Bangladesh. This population, representing almost 6% of the population of Lebanon requires close attention for their human condition.

Usually hired by Lebanese people to do domestic tasks, they are frequently abused due to their lack of legal protection, leading to many documented cases of human rights and labour standards rights violations. Violations to MDWs rights are happening every day being verbal, physical, emotional or sexual. Many of them are restricted in movement, communication with family, or having a day off. Several suffer from very long working hours with little time to rest, no days off and limited health check-ups.

Moreover, exploitation is happening through irregular payment of wages, lack of privacy at home and a lack of respect to cultural differences. These factors that develop problems between the Lebanese employer and the employee.

More generally, most MDWs today live without access to education and health care, and are unaware of their rights under Lebanese Law.

In February 2011, Amel established a program to support Migrant Domestic Workers, developed in different sectors and geographical areas all over Lebanon.



// Protection of MDWs by drafting a law on national level through Advocacy Coordination

In 2013, Amel took the lead in the draft of a Law for the protection of Migrant Domestic Workers.

This project was built in partnership with Lebanese authorities (Ministry of Justice, Ministry of Labor, General Security), Syndicate of Recruiting agencies (SORAL), local and regional NGOs (Caritas, Women Jordanian Union) as well as international organizations (ILO and OHCHR).

The law's main purpose is to align the Lebanese legal system with International Law standards, namely the United Nations International Convention on the Protection of the Rights of All Migrant Workers and Members of Their Families (1990), the United Nations Supplementary Convention on the Abolition of Slavery, the Slave Trade, and Institutions and Practices Similar to Slavery (1957), ILO recommendation 201, ILO Convention no. 189: "Decent Work for Domestic Workers" (2011), and the United Nations Convention on Transnational Organized Crime and its protocols on trafficking in persons and migrant smuggling.

The Lebanese authorities have unfortunately not adopted the law yet.

// Providing social, legal, psychological and Health support to cases of Violence, Trafficking and Exploitation

In 2013, social support activities have empowered, supported, and informed more than 200 MDWs against abuse, exploitation or violation. Amel has also referred them to its health services provided in centers all over Lebanon. Weekly sessions of psychological support for victims of violence, exploitation or trafficking are provided with a psychotherapist trained in Italy and Jordan for the specificities of MDWs. A total of 105 MDWs benefited from this service.

The legal support provided 106 MDWs with legal consultations, mediation and legalization of their status. The experts succeeded in repatriating MDWs trapped in the country and with no legal status for years. To support the MDWs in every step of the process, until their departure, Amel works closely with the Lebanese General Security.

Coordination with other NGOs is also done to ensure a comprehensive approach in the protection of MDWs. Referral of cases to other NGOs is conducted when needed.



© Sources: Amel

// Empowerment of MDWs through English classes, Computer Literacy and Capacity building Activities

The activities of Empowerment and Capacity Building for MDWs started in March 2012 and take place every Sunday in Chiyah's center. MDWs expressed that the center is the only place where they feel safe as they can meet and interact with their peers, learn, laugh and feel respected by Lebanese people.

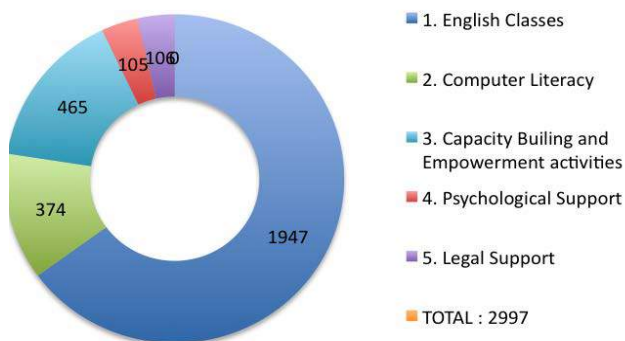
Within this framework, 3 levels of English Classes have been opened (ABC, Beginners and Advanced), in which exams, commitment and appraisal are emphasized. Field coordinators, 4 teachers, and 2 teaching assistants are available to follow up with the activities. At the end of each semester, closing ceremonies are organized during which Certificates of completion are distributed to the beneficiaries.

Moreover, Computer Literacy Classes have opened on request of the MDWs as it empowers them in terms of communication, and documentation when it comes to their rights violations, as well as giving them lifeskills used in any working field.

Finally, as a part of our empowerment programs, we encourage MDWs to propose and conduct activities by themselves.



Number of MDWs



© Sources: Amel

I come from Ethiopia and I have been living in Lebanon for ten years. I started with Amel Association School 8 month ago. I have been learning Arabic and computer classes. I enjoy taking English classes because it helps me to communicate with people. I like coming every sunday to the school because

I learn everyday new things. Also it makes me happy to spend time with my friends. I would like to thank Amel Association for giving me this opportunity."

Etsegenet Meaza, migrant domestic worker

// Raising Awareness among employers and employees on the Rights of Migrant Domestic Workers, Slavery and Human Trafficking

Amel finalized a project with Caritas aiming at developing knowledge on MDWs Rights and Duties, based on International Human Rights documents (i.e. the Universal Declaration of Human Rights, the UN International Convention on the Protection of the Rights of All Migrant Workers and Members of their Families, etc).

This project has been implemented among MDWs as well as Lebanese population and students in schools in different regions of the Bekaa, Beirut, and South Lebanon.

Through 5 centers and with the help of social workers, we were able to raise awareness on rights and duties among 2019 Lebanese people including school students and 465 MDWs in 2013.



Gender and Rural Development



Since its creation, Amel Association International has given to gender equality and women empowerment a particular attention and importance. Indeed, Amel is convinced that women empowerment is deeply entangled with the well being of a country and that women are a real pillar and motor for the Lebanese economy.

Therefore, in every project the association carried out since 1979, we have paid a specific attention to gender equality, women empowerment and non-discrimination.

In addition to this permanent consideration, Amel has implemented several projects solely targeted to this issue, and particularly to the empowerment and access to market of women from rural remote area, as well as the most vulnerable refugee women excluded from Labour Market. Hence, different projects are implemented notably with the support of UN Women Fund for Gender Equality.

// Ebl el-Saqi Cooperative

In 2004, the agricultural cooperative of Ebl el-Saqi was launched as part of Amel Association International program of rural development in partnership with the Italian NGO Africa 70'. The project aims to promote economic activity and improve the livelihood of rural families in South Lebanon through the manufacturing of soaps and the processing of medicinal herbs and essential oils.

In accordance to the Millenium Development Goals, the Ebl el-Saqi projects creates income-generating opportunities for rural women often sidelined in favour of men when it comes to run a business.



// Promoting Access to Labour Market

The project funded by UN-Women aims to provide access for rural and refugee women to the market with wider opportunities to grow and speed their selling rates. As well, the project came to guide these women how to promote their own Home made products from food processing, handicrafts and organic production with high standards after being observed and guided by expertise through their managerial skills trainings and the technique of production phases.

In 2013, after a need assessment phase, 289 rural women and 215 refugee women of different nationalities (Syrian, Iraqi, Sudanese and Egyptian) have attended awareness sessions on Economic Rights, self-esteem, etc in Ebel el Saqi, Khiam, Tyre and Ain el Remmaneh Amel Centers.

Later on, Amel team began the Managerial and Marketing skills Training phase, which consists of business management, marketing and Information modules, applied to handicraft, organic product and food processing homemade production. 38 Rural women and 47 refugees (Syrian, Iraqi, Sudanese and Egyptian) has benefited from these sessions in 2013.

This phase was developed to target beneficiaries working in the homemade production in Beirut suburbs (Ain el Remmaneh) and Southern Lebanon in (Tyre, Ebel el Saqi – Marjayoun region and Kfair–Hasbaya region).

Finally, a Marketing Advisor was delivered the mission to conduct a market study on handicraft, organic products and food processing homemade products.

"I used to lose money from my business because I didn't know how to calculate my direct and indirect expenses verses the prices I request for my production. After attending the business management training sessions, I became aware of how to gain profit! I had the better benefit from the marketing module training to apply different methods for packaging and designing and I became more courageous to innovate new flavours and brands of my own to compete in the market".

Rania AbouAssi, Chocolate Producer at Kfair.



© Sources: Amel

Inside Amel



// Audit 2013

FINANACIAL INCOME STATEMENT

	<u>2013</u>		<u>2012</u>
	<u>\$</u>	<u>L.L</u>	<u>L.L</u>
<u>B. Internal assistance</u>			
Domestic workers/Caritas	33 882	51 077 115	
Ministry of Health	26 850	40 476 375	
Jawaher El Kasimi	14 985	22 589 887	
Murex	16 000	24 120 000	
The national agency for employment (Ministry of labor)	10 083	15 200 000	
UNFPA	33 300	50 199 750	
Total of Internal assistance	135 100	203 663 127	257 752 938
<u>External Assistance</u>			
Gender	21 093	31 798 000	
Canadien Embassy	2 933	4 421 498	
Domestic workers/DRC	25 363	38 234 723	
UNHCR	3 405 979	5 134 513 020	
Ile de France	3 885	5 856 637	
Domestic workers/Jordan	33 716	50 826 870	
OXFAM	263 596	397 370 970	
Save the children	30 750	46 355 625	
UNICEF	416 921	628 508 407	
ILO	5 867	8 844 503	
UNAOC	23 500	35 426 250	
UN Women	10 084	15 201 630	
IOCC	85 722	129 225 915	
OSI	154 450	232 833 375	
undp	2 276	3 431 070	
FSD	159 794	240 889 455	
ADRA	56 277	84 837 577	
French Embassy/Mobile clinic	215 943	325 534 073	
DANIDA	50 000	75 375 000	
MSF	19 552	29 474 640	
MDM	372 455	561 476 640	
MEDICO	823 384	1 241 251 380	
EU	456 849	688 699 867	
OCHA	192 457	290 128 927	
ARAB AMERICA	4 969	7 490 767	
Total of External assistance	6 837 815	10 308 006 819	3 151 223 267
Grand Total	6 972 915	10 511 669 946	3 408 976 205
<u>General Revenues</u>			
Rents	108 000	162 810 000	
Centers revenues	675 960	1 019 009 556	
Revenues of Ramadan's	20 927	31 547 453	
Miscellaneous revenues	53 524	80 688 180	
TOTAL of REVENUES		11 805 725 135	4 665 443 953
<u>GENERAL EXPENDITURES</u>			
Genral expenditures & services		9 648 541 468	
Social charges		334 283 341	
Accumulated depreciation, utilities, phone,fax...		415 910 773	
Total of expenditures & charges		10 398 735 582	4 417 467 931
Surplus		1 406 989 553	247 976 022

// Amel Communication

Events

World Refugee Day, Beirut Marathon, Beirut Book Fair and NGO Fairs (AUB, LAY, USJ)

Ramadan and Christmas Campaigns

Launching of the Syrian Refugee Emergency Response reports



Field visits

More than 200 field visits with representatives from our Partners, Donors, as well as Politicians, Intellectuals and International Personalities (Catherine Ashton, Antonio Guterres, Valérie Trierweiler...)

Media and Social Networks

Press Releases, articles and interviews about Amel activities have been published in local and international medias such as L'Orient Le Jour, Libération, the Daily Star, France Culture, Le Monde Diplomatique...



+ 550 Likes (963)



+ 192 Followers (639)

Edition

9 monthly newsletters

2 semestrial reports and 2 Need Assessments on Syrian Refugees

New brochures and booklets

// Amel Staff

24 Centers

400 member staffs (doctors, animators, social workers...)

100 volunteers in 2013



"Nobody can do everything, but everyone can do something"

Volunteering is a way to serve the community by answering an inner call.

More than a hundred volunteers and interns are working hard every year to promote the values and principles of AMEL on the field. They contribute a 35 years tradition of volunteership solidarity at Amel Association.

We would like to thank all of the countless international and local dedicated volunteers and interns over the years that have helped and continues to make AMEL a success.

AMEL could not accomplish it's work without the commitment, the energy and the humanitarian efforts of our volunteers and interns.

// Amel's Membership



Amel thanks all its partners and donors for 2013 :



INSTITUT FRANÇAIS
LIBAN



UNHCR
The UN Refugee Agency



Anna Lindh Foundation
EUROMED



أطباء العالم

DANISH REFUGEE COUNCIL



FUND FOR GENDER EQUALITY



Oxfam



IOCC



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مؤسسات محلية



german humanitarian assistance
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ACCESS
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MINISTRY OF FOREIGN AFFAIRS OF DENMARK
DANIDA INTERNATIONAL DEVELOPMENT COOPERATION



Africa '70



Caritas
LIBAN

ANERA
Improving Lives in the Middle Ea
Since 1968



International Medical Corps



ADRA

NAAMA
The National Arab American Medical Association



اتحاد المرأة الأردنية
Jordanian Women's Union

Youth for development
شباب من أجل التنمية



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